

STORK – Change of Address



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Berlin, 7th of May 2010**



Agenda

§ STORK

- œ Member State Involvement
- œ Project Structure
- œ Pilots
- œ STORK Roadmap: “The Way Ahead”
- œ Conceptual Model

§ Change of Address Pilot

- œ Pilot Objectives
- œ Pilot Milestones
- œ Progress to Date
 - Retrieve Address (Declaration)
 - Update Address
- œ Next Steps

§ Change of Address in Action



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STORK

Our Vision:

To simplify administrative formalities by providing secure online access to public services across EU borders.



Our Mission:

To develop and test common specifications for secure and mutual recognition of national electronic identity (eID) between participating countries.

Member State Involvement

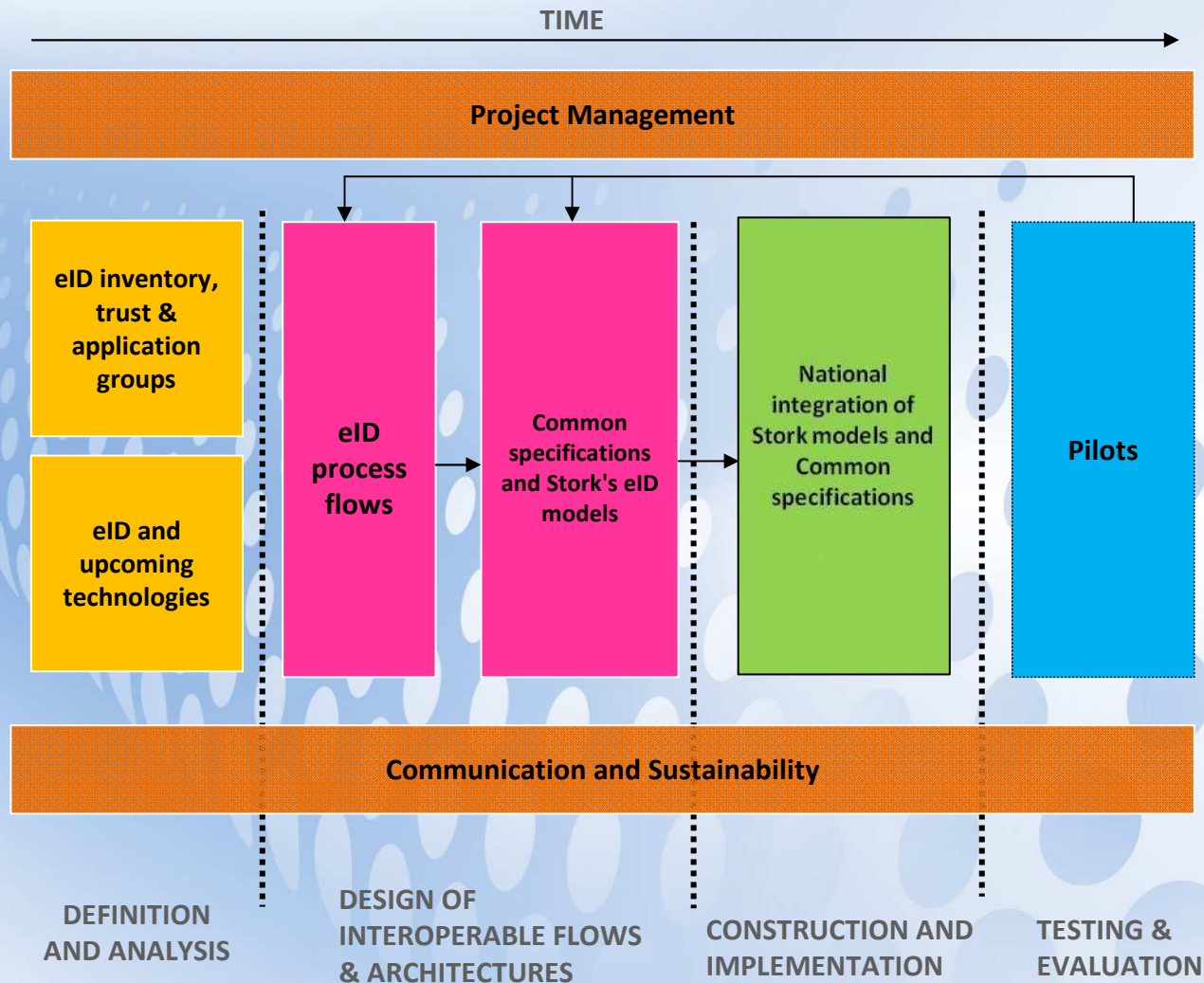


Member States/EEA - STORK

Member States Ref Group

Candidate Countries

Project Structure



Pilots

§ *Cross-border authentication platform for electronic services*

Unify the different approaches for eGovernment or citizen portals on a common service architecture.

§ *SaferChat*

Build a platform for safer online environment where people can communicate on-line using their eIDs and demonstrate its use.

§ *eID Student mobility*

Facilitate students mobility across Europe, enabling foreign students to get access to on-line administrative services offered by participating Universities using their national eID.

§ *eID Electronic delivery*

Demonstrate cross-border electronic delivery based on the existing domestic infrastructure.

§ *Change of address*

Test the electronic process of address change of EU citizens that move abroad to other Member States.



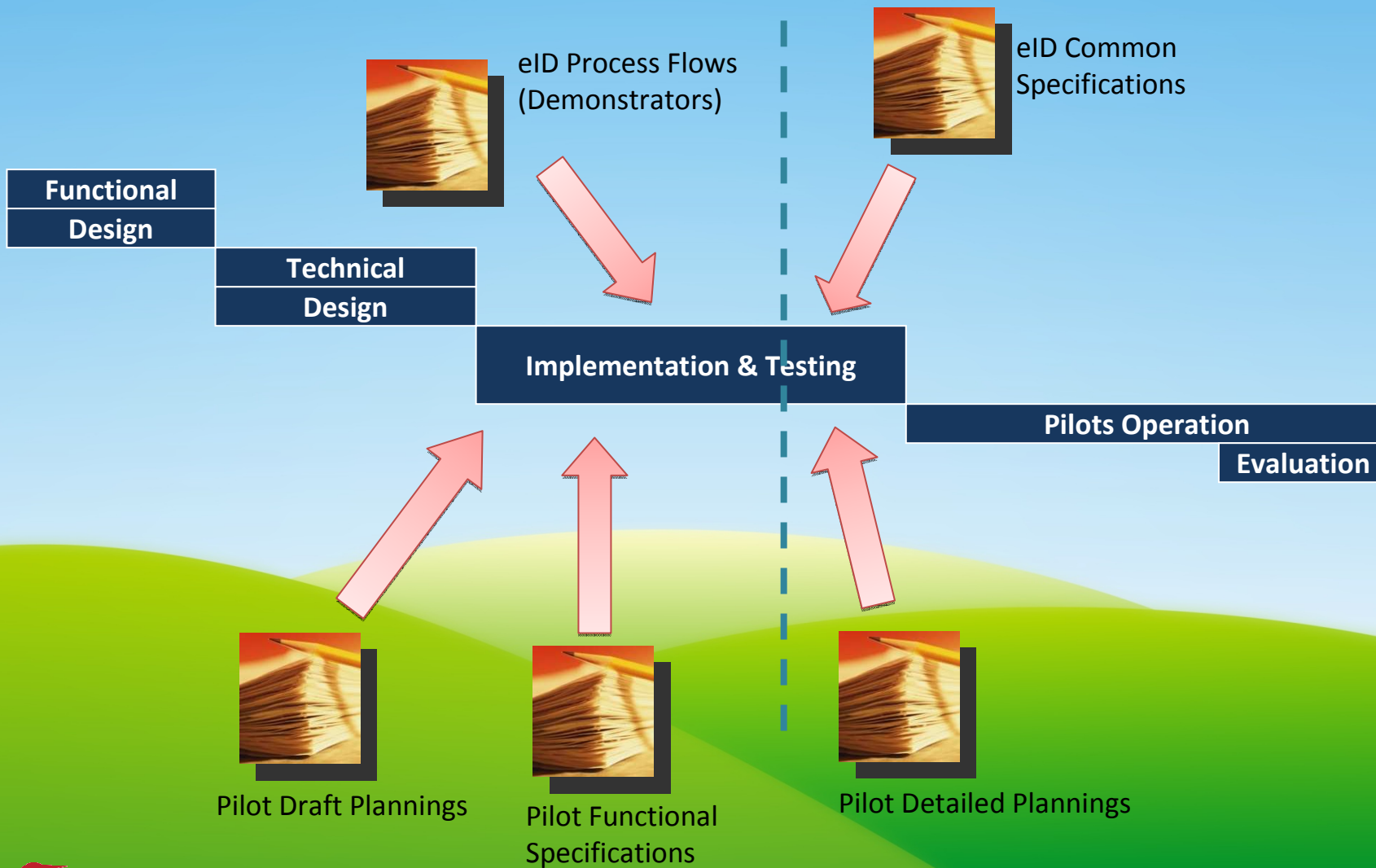
STORK Roadmap: "The Way Ahead"

Feb 09

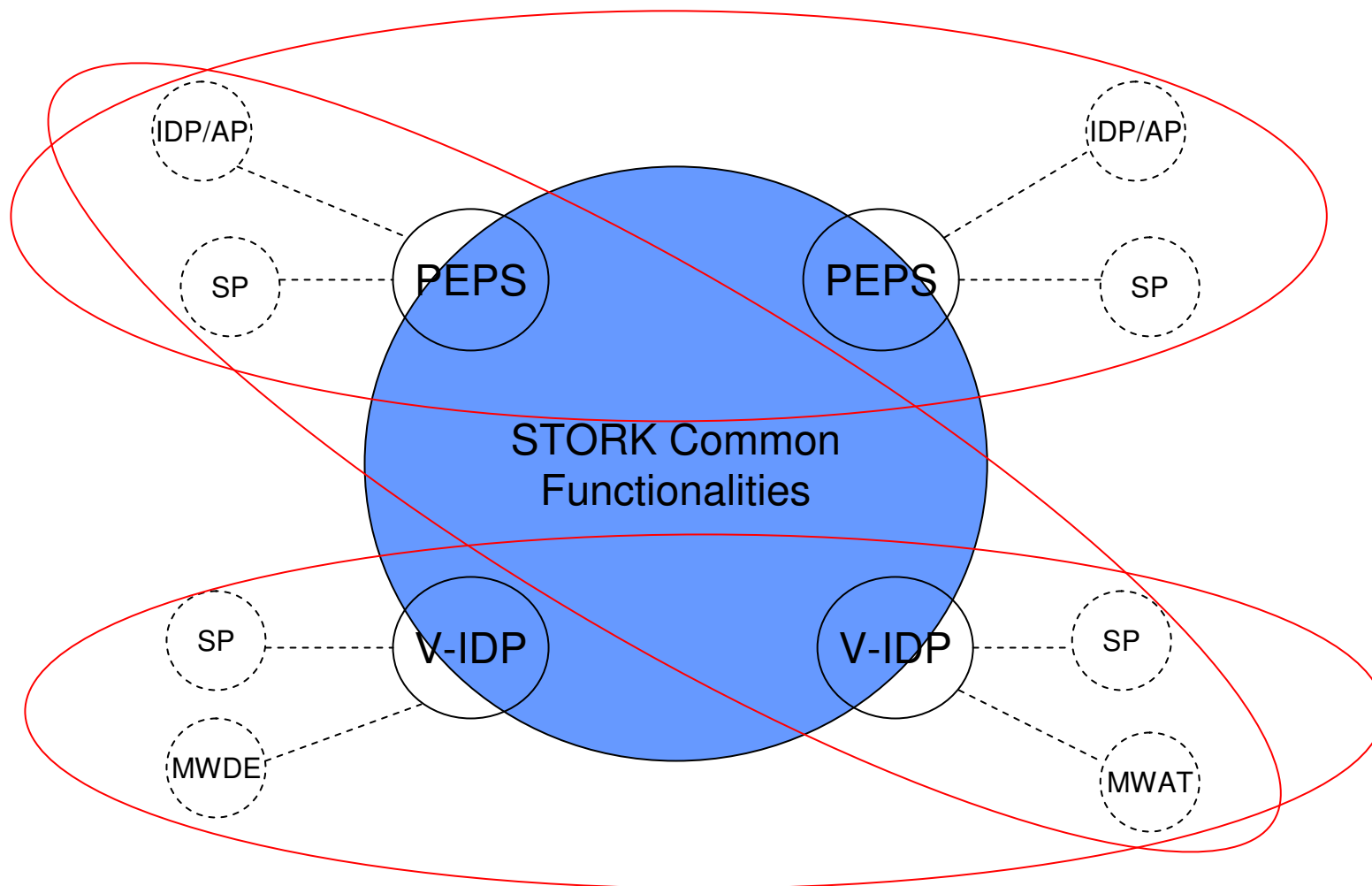
Oct 09

May 10

May 11



Conceptual Model



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Change of Address Pilot

- § Member States involved in the pilot will develop processes to allow citizens to change an address on an European-wide scale:

The pilot will focus mainly on the implementation of the STORK defined interoperability layer.

The internal processes currently implemented (or to be implemented) by the participating Member States are out of scope for the pilot

- § Participants are:

Agência para a Modernização Administrativa, IP (Portugal)

MULTICERT – Serviços de Certificação Electrónica S.A. (Portugal)

Ministerio de la Presidencia (Spain)

Swedish Tax Agency – Skatteverket (Sweden)

Ministrstvo za Javno Upravo (Slovenia)

Aktsiaselts Sertifitseerimiskeskus (Estonia)



Pilot Objectives

§ Develop a set of common specifications for the implementation of a pan-european Change of Address service

§ Achieve EU-wide interoperability for the Change of Address service without changing the internal processes currently in place in each Member State

§ Identify potential problems and pitfalls preventing wide-scale adoption of such a model

§ Provide a working technical solution independent of the legal constraints in each Member State

§ Develop a pilot service that allows citizens to change their legal addresses to a new location in any participating Member State, through the use of the STORK interoperability layer



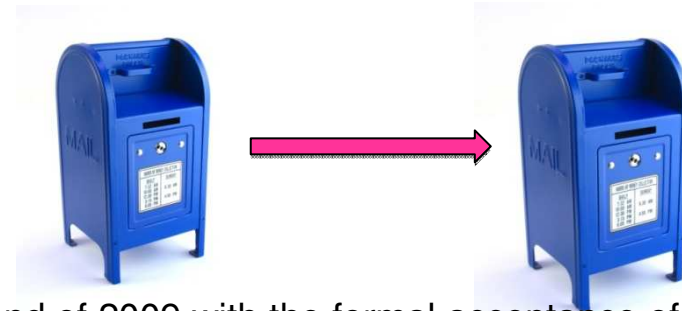
Pilot Milestones



- Progress of the pilot during the first six months of life, assessment and finalization.
- Interoperability testing at MS level
- Interoperability testing for pilot
- Providers, ID Providers for each pilot



Progress to Date



The Definition and Planning phases were completed by the end of 2009 with the formal acceptance of the deliverables produced. This included:

- § **The development of a set of Functional Specifications for the Change of Address**
 - Definition of Retrieve Address (Declaration) Use Case
 - Definition of Update Address Use Case
 - Attributes
 - Sequence Diagrams/Flowcharts
- § **The definition of a Draft Plan for the implementation to follow**
 - Scope and High level milestones
 - Acceptance Criteria and Risk List
 - Individual/Integrated project planning
 - Test planning
 - User involvement

Currently, the Member States are in the implementation phase, with each one developing its own Service Providers and User Interfaces according to the agreed specifications.

Retrieve Address (Declaration)

§ Describes how a Member State resident will be able to use his/her electronic identity to obtain an Address Declaration in electronic format (signed PDF-format)

§ Main Success Path:

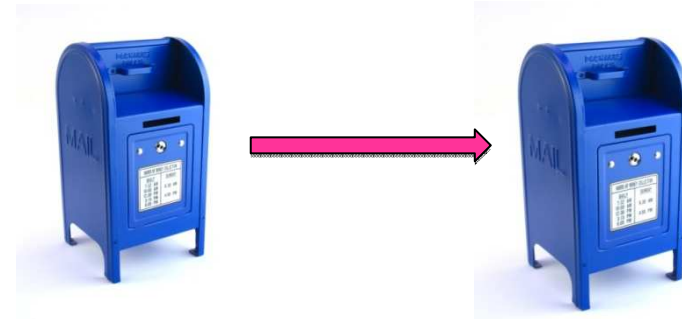
- ✓ MS resident **navigates to change of address service portal** of MS where his residence is registered
- ✓ MS resident **logs in using eID**; the attributes first name, family name, birth date and (when possible) gender are available through PEPS for the MS to map this information to the PID used in the national service
- ✓ MS resident may be required to **fill in the national PID** (of the country of old residence) and possibly other attributes to uniquely identify the person and match against CoA records
- ✓ CoA service **validates if this resident is registered** on the system
- ✓ CoA service **creates a PDF** with his attributes and registered address
- ✓ CoA service **signs the PDF**
- ✓ MS resident **downloads the PDF** to his computer
- ✓ MS resident (optionally) is **shown information of where** (in other MS) he can **submit the PDF** just downloaded

Update Address

- § Describes how a MS resident, using his/her electronic identity, will be able to update his address with the address registered in another MS.

- § Main Success Path:
 - ✓ MS resident **navigates to the change of address service portal** that he wants to access;
 - ✓ MS resident **logs in using eID**; the attributes first name, family name, birth date and (when possible) gender are available through PEPS for the MS to map this information to the PID used in the national service.
 - ✓ MS resident may be required to **fill in the national PID** (of the country where he wants to upload an Address Declaration)
 - ✓ MS resident **uploads the Address Declaration** (optionally: also **selects entities within the country to be notified**);
 - ✓ CoA service **validates the Address Declaration**;
 - ✓ CoA SP **informs** the MS Resident about the **operation result**.
 - ✓ CoA service **processes the Address Declaration**, according to the national specifics (optional data extraction, internal distribution of document)

Next Steps



In the short term the objective is to finalise the implementation phase. To achieve this the following steps will be necessary:

- § Finalise the technological implementation, of the Member State Service Providers and User Interfaces (currently taking place)
- § Integrate the national implementations, by the Member State, with the eID Common Infrastructure developed (currently taking place)
- § Run a set of tests on the complete infrastructure

Another objective, to be achieved in parallel with the technological implementation is the completion of the Detailed Planning, that will elaborate upon the Draft Planning.

Finally, with the completion of the implementation phase, a Real Life Pilot running phase will follow.

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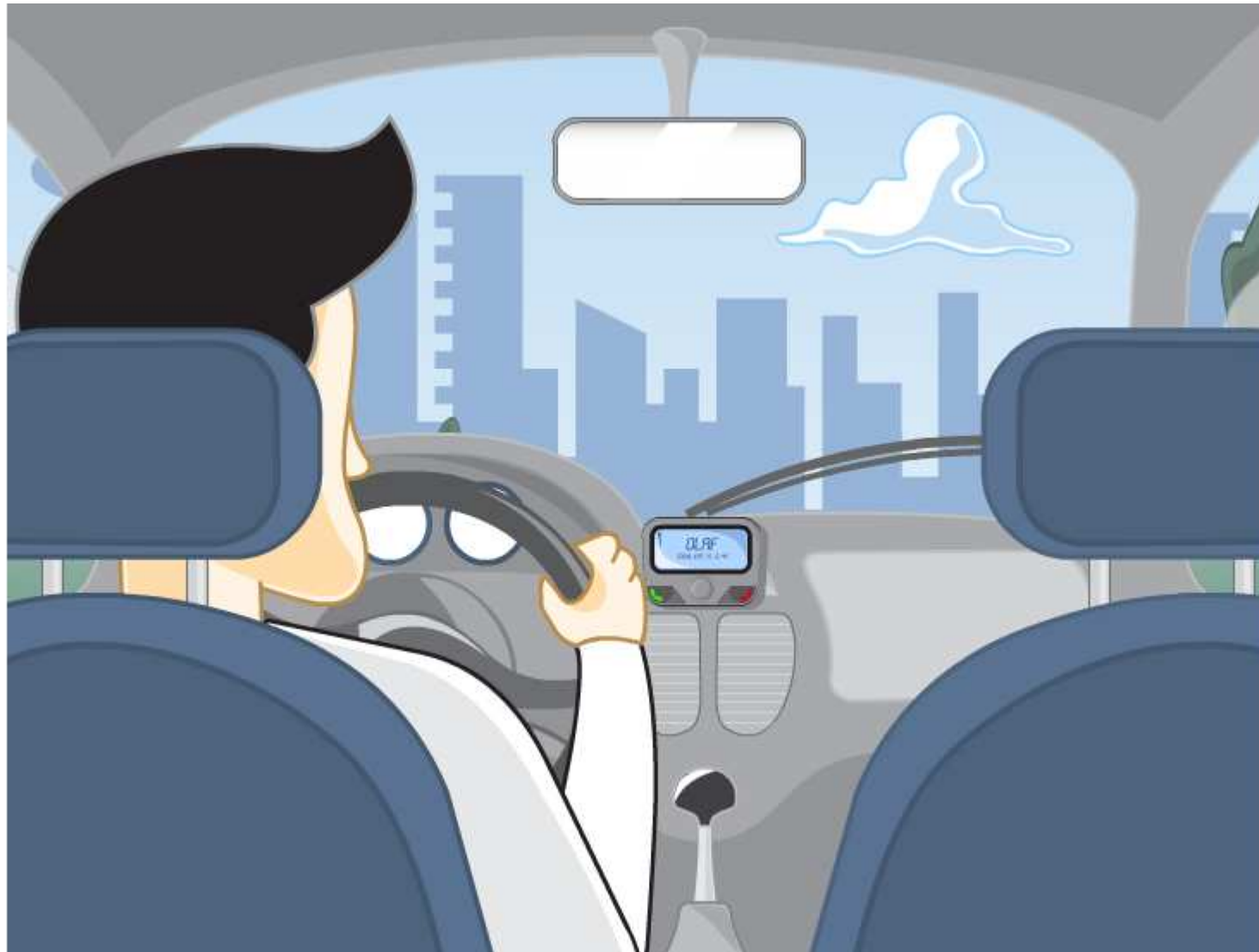
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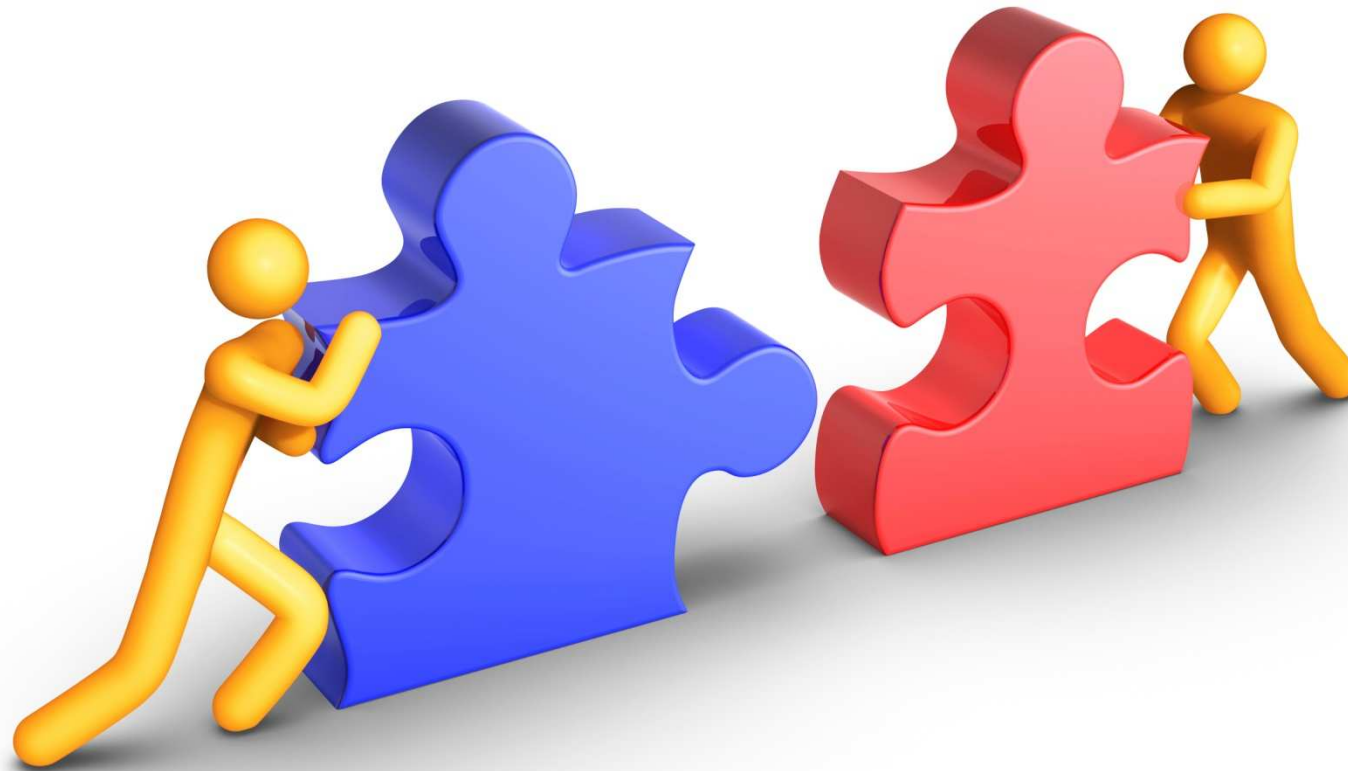
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STORK – eID interoperability



THANK YOU FOR YOUR ATTENTION
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