



# ID Check / Age Check

Experiences of the  
Berlin population register

10.10.2008

Klaudia Zurth  
4th Conference on eServices in European Civil Registration

# LABO



- LABO is the State Office for Residents` and Regulatory Affairs
- The Department of Personal Status and Residents` matters is responsible for the Berlin population register
- Berlin has 3,4 million inhabitants

# Germany

---



- 82 million inhabitants
- 5.338 population registers
- Law on registration of residents is done by the 16 states – General rules set by federal law
- Different state law, different organisation, different software, different fee
- Not every municipality has an eService portal

# What`s an ID-check?



- Small difference to a standard electronic address research
- 4 pieces of information are needed
  - first name / last name,
  - gender,
  - last known address or
  - date of birth
- The consent of the data subject

# Who is interested in ID-Check?

---



- Mailorder business
- Homeshopping business
- eCommerce
- Business with minor protection

# Standard process of a business

---



1. Registration of the customer
2. Ordering
3. Choose the type of payment (credit card, prepayment, on account)
4. Delivery / Shipment
5. Payment

# Non-Payment

---



- Reminder
- No reaction
- Address research
- Debt Collection

➔ Additional costs for mail order company

# Minimizing risk of non-payment

---



1. Registration of the customer
2. ID-check / Identification
3. Payment decision
4. Ordering
5. Delivery
6. Payment

# Result options of an ID-check

---



## Request

- First name
- Last name
- Gender
- Last known address or date of birth

## Result

- Person is unambiguously identified
- Person identified but deceased
- Person not unambiguously identified

# No match

---



## Request

- Peter Müller
- Male
- Seestr. 40
- 13000 Berlin

## Data in the register

- Peter Müller
- Male
- Seestr. 49
- 13000 Berlin

# Reasons for non-identification

---



- Mistakes in the request data (e.g. typing error, wrong street names, etc.)
- Stolen identity / Identity fraud (e.g. data subject is deceased)
- Non existing person

# Age-check



## Request

- First name
- Last name
- Gender
- Date of birth

## Result

- Person is unambiguously identified with the date of birth provided
- Person is identified but deceased
- Person is not unambiguously identified

# Deployment

---



- eService is operation since summer 2008
- First customers: WID and RISER
- Transport of data is encrypted
- Service is real-time
- Fee is lower than standard address inquiry



---

Thank you for your attention

Klaudia Zurth  
Department II  
Berlin Population Register (LABO)  
Mail: zurth@labo.berlin.de

10.10.2008

Klaudia Zurth  
4th Conference on eServices in European Civil Registration